

Abstract

A communication system comprising one or more ubiquitous sensor(s) for generating awareness data relating to a user, a context engine for receiving and processing
5 the awareness data to determine the user's current context for the purpose of event handling, a policy engine for receiving and relating at least one pertinent evidential indicator of an incoming event from a caller to the user's current context and in response selecting a preferred event handling feature, and a delivery agent for executing the preferred event handling feature.